



Bill Dunbar and Associates

PARTNERS IN HEALTHCARE DOCUMENTATION & COMPLIANCE

# Physician Practices: Addressing Complexities

Providing inpatient and outpatient services that treat conditions ranging from minor to acute to chronic to life-threatening is all in a day's work at a Physician Practice. Selecting and documenting the correct Evaluation and Management (E/M) level is often difficult for these practices, as is ensuring the capture of office-based services. If your documentation doesn't support the level of service or procedure billed, you risk administrative headaches and denial of reimbursement.

BDA can help your staff to truly understand charge capture as well as the components of the E/M guidelines and how these apply to both new and established patients. With this clarity, you're far more likely to get the reimbursement you've earned.



## What we do

BDA has an exceptional track record of working with Physician Practices to enhance documentation and coding.

Our experienced coding and financial professionals have worked side-by-side with thousands of healthcare experts like you to improve documentation and coding, which in turn increases revenue capture, grows compliance, and helps you focus on what matters most: practicing good medicine.

- » **We customize** our tools and solutions to meet your needs.
- » **We simplify** so you can adopt effective, consistent, and compliant processes.
- » **We educate** by listening and explaining until you are comfortable in your understanding.
- » **We streamline** processes by introducing best practices that will improve your revenue capture and grow compliance.

## Success Snapshot: How BDA used training to drive improved revenues

A Physician Practice realized immediate and significant benefits after partnering with BDA to refine its documentation, coding, and billing processes. A particularly valuable service was BDA's one-on-one training of the practice's physicians to improve their documentation and coding. These and other improvements resulted in double-digit net revenue growth for the practice.



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