



Bill Dunbar and Associates

Emergency Department: Facility Component

In the ED, providers and nurses need to be alert, decisive, and focused on patient needs. Patient care always comes first; while documenting your work is seldom your top priority, and yet, as the saying goes, 'If it wasn't documented it wasn't done.'

With our ED Facility consulting program, we can help you improve your documentation and accuracy while minimizing distraction.

You don't have time to waste.

What We Do

BDA has an exceptional track record of working with the ED Facility to accurately reflect the documentation of an encounter and then code the encounter appropriately.

Our experienced coding and financial professionals have worked side-by-side with thousands of healthcare experts like you to improve documentation and coding, which in turn increases revenue capture, grows compliance, and helps you focus on what matters most: practicing good medicine.

- » **We customize** our tools and solutions to meet your needs.
- » **We simplify** so you can adopt effective, consistent, and compliant processes.
- » **We educate** by listening and explaining until you are comfortable in your understanding.
- » **We streamline** processes by introducing best practices that will improve your revenue capture and grow compliance.

Success Snapshot: How BDA's one-on-one training works

A particular BDA strength is our unique way of teaching and educating on the capture of documentation to support the ED Facility Level process.

As ED nursing staff and HIM departments are required to take increasingly active roles in documentation and charge capture, we can help make the learning process more productive. Our efficient one-on-one training and education result in better staff alignment around documentation, coding, and the billing processes. And that results in better revenue capture.



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