



Bill Dunbar and Associates

Physician Practices: Addressing Complexities

Providing services that treat conditions ranging from minor to acute to chronic to life-threatening is all in a day's work at a Physician Practice. Selecting and documenting the correct Evaluation and Management (E/M) level is often difficult for these practices, as is ensuring the capture of office-based services. If your documentation doesn't support the level of service or procedure billed, you risk administrative headaches and denial of reimbursement.

BDA can help your staff to truly understand charge capture as well as the components of the E/M guidelines and how these apply to both new and established patients. With this clarity, you're far more likely to get the reimbursement you've earned.

What We Do

BDA has an exceptional track record of working with providers to reflect the documentation of an encounter and then code the encounter appropriately.

Our experienced coding and financial professionals have worked side-by-side with thousands of healthcare experts like you to improve documentation and coding, which in turn increases revenue capture, grows compliance, and helps you focus on what matters most: practicing good medicine.

- » **We customize** our tools and solutions to meet your needs.
- » **We simplify** so you can adopt effective, consistent, and compliant processes.
- » **We educate** by listening and explaining until you are comfortable in your understanding.
- » **We streamline** processes by introducing best practices that will improve your revenue capture and grow compliance.

Success Snapshot: How BDA's one-on-one training works

A particular BDA strength is our unique way of helping physicians participate more effectively in the medical coding process. Our training methods reflect keen understanding of what physicians' priorities are and how they prefer to receive information.

As providers are required to take increasingly active roles in value-based documentation, we can help make the learning process more productive. Our efficient one-on-one training and education result in better staff alignment around documentation, coding, and billing processes. And that results in better revenue capture.



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